

Government of India
Ministry of Communications & Information Technology
Department of Telecommunications
Access Services Wing
29, Ansari Road, New Delhi-110001

No. 16-3/2014-AS III Part-III/23/513

Dated 27/05/2014

To
All Access Service Providers

Subject: Allotment of Short Code '108' as 'EMERGENCY & DISASTER MANAGEMENT HELP-LINE' to all State Govt./UTs regarding.

I am directed to convey the approval of competent authority for allotment of Short Code '108' as 'EMERGENCY & DISASTER MANAGEMENT HELP-LINE' to all State Govt./UTs with following features as under:

- (i) Category-1 Service (i.e. mandatory service to be provided by all the Access providers.
 - (ii) Accessibility: Un-restricted i.e. available on STD also.
 - (iii) Non-Marked Service.
6. All are requested to take necessary action.


(Narayan Ram)
Sector Officer (AS-III)
Tel:23056444

Copy forwarded for information and necessary action to, if any, to:

1. All State Govt./UTs Chief Secretaries. (It is requested to appoint a Nodal Officer(s) to co-ordinate with Telecom Service Providers of concerned State/UTs).
2. Secretary, TRA.
3. Member Secretary, Mission Director (NRIM) Tanchikula Hayana with reference to D.O letter No.685 dated 17/02/2014.
4. CMD MIND/BSNL.
5. Director (S-I), DoT (HQ). (All TTRM Calls may be asked to co-ordinate with respective Nodal Officers and ISPs for implementation of Helpline, as and when approached).
6. AXG (II) with request to kindly upload on DoT Website