

Government of India
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001

No. 16-3/2011-AS-III/Vol.II/130/ 8931


Dated : 27/02/2018

To,
All Access Service Providers.

Subject:-Allocation of Short Code 14433 for Human Rights Helpline to National Human Rights Commission regarding.

The undersigned is directed to convey the approval for allocation of Short Code '14433' to NHRC for its Human Rights Helpline with following features:

- (i) Category-I Service i.e. mandatory service to be provided by all Access Service Providers.
 - (ii) Accessibility: Un-restricted i.e. available on STD also.
 - (iii) Non-Metered Service.
2. Earlier allocated Short Code **155203** to NHRC for Human Rights Helpline is withdrawn from immediate effect.
 3. This is issued with the approval of DDG (AS-1).
 4. All are requested to take necessary action.


(Sanchit Kumar Garg)
Assistant Director General (AS-III)
Tel: 011-23372725

Copy forwarded for information and necessary action to, if any, to:

1. Secretary, TRAI.
2. CMD MTNL /CMD BSNL.
3. Secretary General, NHRC, Manav Adhikar Bhawan, C-Block, GPO Complex, INA, New Delhi-23 w.r.t your letter no. 23011/46/2017-CC/1397 dated 18.12.2017. You are requested to appoint a nodal officer to implement the helpline. The Nodal officer may contact DDG (LSA), LSA Unit, Delhi.
4. Director (Policy & North), DoT (HQ) (respective LSA Unit may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. A copy for upload on DoT Website.