

**Government of India**  
**Ministry of Communications**  
**Department of Telecommunications**  
**Access Services Wing**  
**20, Ashoka Road, New Delhi-110001**

No. 16-3/2011-AS.III/Vol-III/200/.642

Dated: 10/04/2017

To,  
All Access Service Providers

**Subject:-Allocation of Short Code to Indian Air Force (IAF) reg.**

The undersigned is directed to convey the approval for allocation of Short Code '1932' for **Indian Air Force (IAF) Helpline** with following features as mentioned below:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access Service Providers.
  - (ii) Accessibility: Un-restricted i.e. available on STD also.
  - (iii) Metered Service: Called party pays.
2. The earlier issued short code **155256** as Indian Air Force (IAF) Helpline is withdrawn with immediate effect.
  3. All are requested to take necessary action.
  4. This is issued with the approval of Sr. DDG (AS).

*Skgarg*  
*10/04/2017*  
(Sanchit Kumar Garg)  
Assistant Director General (AS-III)  
Tel.:011-23036444  
Email:sanchitk.garg@gov.in

Copy forwarded for information and necessary action to, if any, to:

1. Secretary, TRAI.
2. CMD MTNL / CMD BSNL.
3. DG, COAI/SG, AUSPI.
4. Shri. Devesh Vatsa, Air Cmde, PD sigs (Air) , Air HQ (Vayu Bhavan), New Delhi-110106 with reference to your letter no. AIR HQ/S.21648/21/2/AFNET dated 21/02/17 (It is requested to appoint a nodal officer to implement the helpline, as and when decided).
5. Director (TERM-I), DoT (HQ). (respective TERM Cells may be asked to co-ordinate with Nodal Officers and TSPs for implementation of Helpline, as and when approached).
6. ADG (IT) with request to kindly upload on DoT Website.