## Government of India Ministry of Communicatins & IT Department of Telecom Sanchar Bhawan, 20, Ashoka Road, New Delhi – 110 001 (DS Cell)

No. 820-1/04-LR

dated: 07.02.2007

To

All Internet Service Providers (ISPs)

Sub.: Provision of Internet services/ connectivity to Call Centers / Other Service Providers (OSPs).

It has come to the notice that some of the ISPs are providing Internet connectivity to Call Centers / Other Service Providers (OSPs) who are not registered with DoT. You are therefore directed, under clause 13.4, of Schedule 'C' Part-II of the ISP licence agreement, to provide Internet connectivity only to the registered Call Centers / OSPs for their operations.

2 Receipt of the letter may be acknowledged and compliance reported.

(K. HaridHasapavalan)

ADG (LR-I)

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