

Government of India
Ministry of Communications
Department of Telecommunications
20, Ashoka Road, New Delhi-110001
(Access Services Wing)

No. 16-02/2022-AS-III/NRMS/10/

Dated: 09-10-2023

Office Memorandum

Subject: Implementation of commencement of services and Lawful Interception System/Lawful Monitoring Monitoring (LIS/LIM) module in Saral Sanchal Portal.

This is in reference to the Clause 7, Chapter-I, General Conditions of Unified License, which mandates all Licensee (s) that:

- i. Any service, permitted under the scope of this License Agreement, shall be commenced after giving an intimation to do so to the Licensor.
- ii. Licensee shall demonstrate the compliance to the requisite monitoring facilities to the licensor within 90 days from the date of intimation of commencement of services.

2. The relevant Clauses of License Conditions are as:

A. Clause 7 of Unified License, inter-alia states as:

"Any service, permitted under the scope of this License Agreement, shall be commenced by the Licensee after giving an intimation to do so to the Licensor. However, the compliance to the scope of the License and requisite monitoring facilities will be demonstrated to the licensor within 90 days from the date of receipt of such intimation from the Licensee."

B. Clause 7 of Unified License (VNO), inter-alia states as:

"The Licensee shall intimate the Licensor well in advance before the proposed date of commencement of any service in any Service Area containing the details of network and required facilities for monitoring of the service installed by the Licensee. Any service, permitted under the scope of this License Agreement, shall be commenced by the Licensee only after prior intimation to the Licensor. The licensee's Applicable System/Service has to be broadly compliant to the scope of the License and requisite monitoring facilities are successfully demonstrated by the Licensee, if equipment capable of monitoring is available with the Licensee otherwise it shall be the responsibility of parent NSO(s):."

In order to, efficiently manage the intimation about commencement of authorized services and demonstration of requisite monitoring facilities by Licensee to the Licensor, it has been decided to introduce an online module in

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Saral Sanchar Portal. Introduction of commencement of services and Lawful Interception System/Lawful Monitoring Monitoring (LIS/LIM) demonstration module is a further step towards Reduction in Compliance Burden (RCB) and enabling of Ease of Doing Business in the telecom sector.

3. The salient features of this module include:
 - a. Online generation of application form wherein all the details required for intimation of commencement of authorized service by Licensee (s) as well as Lawful Interception System/Lawful Monitoring Monitoring (LIS/LIM) facilities can be submitted by Licensee, to Licensor through this module through Digital Signature of the Authorized Signatory of the Licensee (s).
 - b. Automatic communication of date of commencement of service to the concerned LSA/ relevant divisions in DoT HQ.
 - c. Centralized reference database for different submissions of intimation of commencement of services and clearances issued by DoT HQ after requisite LIS/LIM monitoring facilities.
 - d. Effective monitoring of the compliance of the requisite Lawful Interception System/Lawful Monitoring Monitoring (LIS/LIM) facilities to the Licensor within 90 days from the date of intimation of commencement of services as per Clause 7 of Unified License conditions .
 - e. The intimation of commencement of services and issuance of LIS/LIM clearance certificate will also be available with LSA units for better co-ordination and information.

4. The user manual is available for ready reference as a part of commencement of services and LIS/LIM demonstration module. The access of this module will be available to Access Service Licensee(s) through their existing Saral Sanchar credentials. Any of the existing Access Service Licensee, not having Saral Sanchar credential, is requested to register on Saral Sanchar portal and update their required details at the earliest.

**Signed by Sanchit Kumar
Garg**
Date: 09-10-2023 18:53:22
Reason: Approved
 (Sanchit Kr. Garg)
Assistant Director General (AS-III)

To:

- a. All Unified Licensee(s)/ UASL Licensee(s)
- b. All UL (VNO) Licensee(s)

Copy to:

- a. DDG (CS)/ DDG (DS)/DDG (Satellite)