

Government of India
Ministry of Communication & Information Technology
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001

No. 16-03/2011-AS.III/ Vol.II(Part) /39/ A15 8]

Dated 29/10/2014

To

All Access Service Providers.

Subject:- Allocation of Short Code '1514' as "National Career Service (NCS)" Helpline to all States/UTs.

In consideration of request of Ministry of Labour and Employment, Directorate General of Employment & Training, Shram Shakti Bhawan, New Delhi vide letter No. DGET.U-11011/6/2014-MMP Cell dated 10/10/2014, I am directed to convey the approval of competent authority for allocation of Short Code '1514' as National Career Service (NCS) Helpline to all States/UTs with following features as under:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers.
 - (ii) Accessibility: Un-restricted i.e. available on STD also.
 - (iii) Metered (Called Party Pays)
2. All are requested to take necessary action.



(Narayan Ram)
Section Officer (AS-III)
Tel.:23036444

Copy forwarded for information and necessary action to, if any, to:

1. All State Govt./UTs Chief Secretaries.
2. Secretary, TRAI
3. Deputy Director General (E), Ministry of Labour and Employment, Directorate General of Employment & training, Shram Shakti Bhawan, Rafi Marg, New Delhi. (It is requested to appoint a nodal officer to implement the helpline. With regard to budgetary proposal and any other issue related to implementation of NCS Helpline, Office of DDG (TERM), TERM Cell Delhi may be contacted).
4. DDG (TERM), Shri S.K. Gupta (Mob.No.9013139400), 5th Floor, MTNL, TE Building, Nehru Place, New Delhi-110019.
5. Director (TERM-I), DoT (HQ), Sanchar Bhawan, New Delhi.
6. ADG (IT) with request to kindly upload on DoT Website.