

Government of India
Ministry of Communications
Department of Telecommunications
(Access Services Wing)

Sanchar Bhawan, 20, Ashoka Road, New Delhi – 110 001

File No: 800-26/2016-AS-II

Dated: 22.09.2017

To

All Unified Licensees (having Access Service Authorization)/ Unified Access Services Licensees/ Cellular Mobile Telephone Service Licensees.

Subject: Re-verification of existing mobile subscribers through Aadhaar based E-KYC process- case of roaming subscribers & roaming outstation subscribers- regarding.

Ref1: Letter(s) no. 800-26/2016-AS.II dated 23.03.2017 & 11.04.2017.

Ref2: Letter no. 800-29/2010-VAS (Vol. I) dated 15.06.2017.

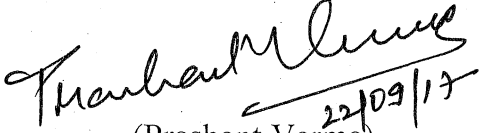
The Department of Telecom is in receipt of various representations/references from Telecom Industry and general public regarding difficulties being faced by the subscribers in re-verification of their mobile connections while on roaming or while having different current residential address from the address mentioned in their Aadhaar.

2. In this regard, the undersigned is directed to convey the approval of competent authority for the following:

- a. Roaming Subscribers: Those subscribers who are having Aadhaar and mobile connection of same Licensed Service Area (LSA) but are roaming in a different LSA shall be re-verified in that roaming LSA through the re-verification process mentioned in instructions dated 23.03.2017 & 11.04.2017 (**Ref1**).
- b. Roaming Outstation Subscribers: Those subscribers who are having Aadhaar and mobile connection of different LSAs (say LSA1 & LSA2) and are currently roaming/residing in another/some other different LSA (say LSA3), shall be treated as roaming outstation subscribers and shall be re-verified in their currently roaming/residing LSA through the re-verification process mentioned in instructions dated 15.06.2017 (**Ref2**).
- c. In re-verification of both the above mentioned cases, it must be ensured by the Licensee that post successful re-verification, the subscriber records get updated

in the database of the home circle network along with the complete details of Point of Sale location where the re-verification activity has taken place.

4. The other terms and conditions of the instructions issued for re-verification process vide above referred letters shall remain unchanged.


(Prashant Verma)
22/09/17
ADG (AS-II)

Copy to:

1. Secretary, TRAI, New Delhi.
2. Secretary, Ministry of Electronics & IT, New Delhi
3. CEO, UIDAI, New Delhi.
4. Sr. DDG (TERM), DoT HQ, New Delhi.
5. All Sr. DDGs TERM LSAs.
6. JS (IS-I), MHA, New Delhi.
7. ACT/COAI/AUSPI.