

Government of India
Ministry of Communications
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001

No. 16-03/2013-AS-III/440/ 1338/

Dated: 11/09/2019

To,

The Secretary,
Karnataka Building and Other Construction Workers' Welfare Board,
'Kaushalya Bhawan', Bannerghatta Road,
Bangalore-29

Subject: Allotment of short code '155214' to Karnataka Building and Other Construction Workers' Welfare Board, Government of Karnataka.

Kindly refer to the letter vide KBOCWWB/Short Number/CR-09/2019-20 dated 29.08.2019 requesting to allocate four-digit short code to Karnataka Building and Other Construction Workers' Welfare Board, Government of Karnataka.

2. In this regard, it is hereby stated that short code '155214' has already been allocated as Labour Helpline to all State/UTs vide letter No. 16-03/2013-AS-III/Part-II/79/1142 dated 15.10.2014 (copy enclosed).
3. Keeping in view the limited availability of numbering resources and for their effective utilization, it is requested that existing short code '155214' may be utilized for smooth functioning of services.
4. This is issued with the approval of DDG (AS).

S. Garg
11.09.2019
Sanchit Kumar Garg
ADG (AS-III)
Phone No: 011-23372725

Copy for kind information and necessary action, if any, to:

1. Secretary, TRAI.
2. CMD MTNL/ CMD BSNL.
3. Secretary, Karnataka Building and Other Construction Workers' Welfare Board, Kaushalya Bhawan, Bannerghatta Road, Bengaluru-29 w.r.t your letter dated 29-08-2019, with a request to appoint a nodal officer to implement the helpline. The Nodal officer may contact Sr. DDG (LSA), LSA Unit, Karnataka.
4. Director (P&N), DoT (HQ), (respective LSA field unit may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. A copy for upload on DoT Website

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Government of India
Ministry of Communication & Information Technology
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001

No. 16-3/2013-AS-III/Part-II/79/1142/

Dated 15/10/2014

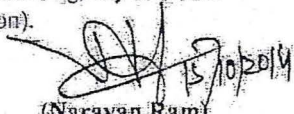
To

All Access Service Providers

Subject:- Allocation of Short Code '155214' as Labour Help Line to all State Govt./UTs regarding.

I am directed to convey the approval of competent authority for allocation of Short Code '155214' as Labour Helpline to all State Govt./UTs with following features as under:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers.
- (ii) Accessibility: Un-restricted i.e. available on STD also.
- (iii) Metered Service: (It may be taken as Called Party Pays or Calling Party Pays depending on a separate intimation to this effect, issued from the agency to which this short code is allocated in furtherance to this DoT instruction).


(Narayan Ram)
Section Officer (AS-III)
Tel.:23036444

Copy forwarded for information and necessary action to, if any, to:

1. All State Govt./ UTs Chief Secretaries (It is requested the allocation of "Short Code 155214 as Labour help line" to all State /UTs.) is requested appoint a nodal officer to implement the helpline, as and when decided.
2. Secretary, TRAI
3. Secretary, Ministry of Labour & Employment, Shram Shakti Bhawan, New Delhi with a request to kindly circulate this instruction to all State/UTs. They may further be requested appoint a nodal officer to implement the helpline, as and when decided.
4. Labour Commissioner, Thiruvananthapuram with reference to your letter No.G(2) 13582/14 dated 22/09/2014.
5. Director (TERM-I), DoT (HQ). (All TERM Cells may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
6. ADG (IT) with request to kindly upload on DoT Website.

