

**Government of India**  
**Ministry of Communications**  
**Department of Telecommunications**  
**(Access Services Wing)**  
**Sanchar Bhawan, 20, Ashoka Road, New Delhi**

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**File No.: 800-04/2017/AS.II**

**Dated: 19.08.2019**

**To**

**All CMTS/UASL/UL (having Access Service Authorization) Licensees**

**Subject: Personalisation of SIM cards**

It has been decided that Personalisation of SIM Cards, provided to the subscribers for accessing the mobile network of Licensed Telecom Service Providers, shall be mandatorily done within India w.e.f. 01.03.2020.

2. Standing Operating Procedure (SOP) to be followed for personalization of SIM Cards, Procedure for audit of Personalisation centres and Personalisation process shall be issued in due course, however issuance of these instructions or otherwise shall have no bearing on the date mentioned above.

This is issued with the approval of competent authority.

*Nisha*  
19.08.2019  
(Nisha)  
**ADET (AS-II)**

Copy for information to:

- 1) PPS to Secretary (T)/Member(S)/Member(T)/Member(F)
- 2) Director General Telecom, DoT HQ
- 3) DDG(SA)/DDG(SPPI)/DDG(Policy)/DDG(NT)

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**Dated: 19.08.2019**

**To**

**All CMTS/UASL/UL (having Access Service Authorization) Licensees**

**Subject: Corrigendum to letter dated 19.08.2019 regarding Personalisation of SIM cards.**

Following Corrigendum is hereby issued to letter no. 800-04/2017/AS.II dated 19.08.2019 regarding "Personalisation of SIM cards":

**Standing Operating Procedure (SOP) may be read as Standard Operating Procedure (SOP).**

The other contents remain unchanged.

*Nisha*  
(Nisha) 19.08.2019  
**ADET (AS-II)**

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