## Government of India Ministry of Communications Department of Telecommunications Access Services Wing 20, Ashoka Road, New Delhi-110001

No. 16-03/2013-AS-III/Part-III/191/513

Dated: 05/01/2017

To,

All Access Service Providers

Subject: - Allocation of short code '14444' for Cash Mukt Bharat Abhiyan Helpline-regarding

Ref:- DoT letter No. 16-3/2009-AS.III/344/507 dated 28/12/2016

In continuation of the above referred letter the undersigned is directed to state that:-

- 1. Toll free SMS may be transmitted over your network to your subscribers in J&K, PUNJAB, HARYANA, HIMACHAL PRASESH, DELHI, UP(W), UP(E), RAJASTHAN, NORTH-EAST, WEST BENGAL, KOLKATA, ODISHA, BIHAR, ASSAM service areas for the "Cash Mukt Bharat Abhiyan Helpline"
- 2. The text of SMS in English and Hindi version is as mentioned below:
- (a) English version: "Go Cashless! Dial 14444 toll-free for help with digital payments- Bhim, UPI, mobile wallet, debit card, or USSD (\*99#)"
- (b) Hindi version: "केश मुक्त बने! डिजिटल भुगतान सहयोग के लिए 14444 निशुल्क डायल करें ! चुनिये भीम/ UPI, मोबाइल वालेट, डेबिट कार्ड, या \*99# (USSD)".

English and Hindi version may be transmitted on separate dates.

All are directed to take necessary action accordingly.

(Sanchit Kumar Garg)

ADET (AS-III) Tel No. 011-23036444

Copy forwarded for information and necessary action, if any, to:

- 1. CEO, Niti Aayog, New Delhi
- 2. Secretary, Meity, New Delhi
- 3. Secretary, TRAI.
- 4. Sr. DDG (TERM), DoT HQ, New Delhi.
- 5. NASSCOM