

**Government of India
Ministry of Communications
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001**

No. 16-1/2017-AS.III/Short Codes/208/1288

Dated : 19/07/2019

To,
All Access Service Providers.

Subject: Allocation of short code '1100' as Chief Minister Helpline for the state of Himachal Pradesh.

The undersigned is directed to convey the approval for allocation of Short Code '1100' for Chief Minister Helpline called HIMSEVA, Himachal Pradesh with following features:

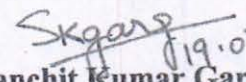
- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers.
- (ii) Accessibility: Un-restricted i.e. available on STD also.
- (iii) Metered Service: (It may be taken as Called Party Pays or Calling Party Pays depending on intimation, to this effect, issued by the agency to which this short code is allocated in furtherance to this DoT instruction).

2. With the above allocation of 1100 Short code for HIMSEVA, short code 1100 is now allocated for "Parishkaram" to all State/UTs except Madhya Pradesh, Tamil Nadu Andhra Pradesh and Himachal Pradesh.

3. This short code shall be mapped on Toll Free number '1800-180-8185'.

4. This is issued with the approval of DDG (AS).

5. All are requested to take necessary action.


(Sanchit Kumar Garg)
Assistant Director General (AS-III)
Tel: 011-23372725

Copy forwarded for information and necessary action to, if any, to:

1. Secretary, TRAI
2. CMD MTNL /CMD BSNL.
3. Shri Rohan Chandra Thakur, Director (IT), Department of Information Technology, Chota Shimla, Himachal Pradesh-171002 with a request to appoint a nodal officer to implement the helpline. The Nodal officer may contact Sr. DDG (LSA), LSA Cell, Himachal Pradesh.
4. Director (P&N), DoT (HQ) (respective LSA Unit may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when