

**Government of India
Ministry of Communications
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001**

No. 16-1/2017-AS-III/ShortCodes/467/69

Dated: 08-03-2022

To,
All Access Service Providers.

Subject: - Allocation of Short Code '155299' to IPPB, Department of Posts.

This is in partial modification to DoT letter No. 16-3/2009-AS-III(Part)/86/515 dated 09.01.2017 and letter No. 16-1/2017-AS-III/Short codes/99/1042 dated 06.08.2018 (copy enclosed) vide which the short code '155299' was allocated for India Post Payment Bank, Department of Posts. In this regard, the undersigned is directed by competent authority to state that short code '155299' may now be read as "Metered Service: Calling Party Pays".

2. The short code shall now be mapped at number 0120-2558100.
3. All other features shall remain same.
4. All are requested to take necessary action.

**Signed by Sanchit Kumar
Garg**

**Date: 08-03-2022 11:29:30
(Sanchit Kumar Garg)
ADG(AS-III)**

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI.
2. CMD MTNL /CMD BSNL.
3. Shri Ankit Lamba, Sr. Manager-Operations, India Post Payment Bank Limited, Post office, Speed Post Centre Building, Market Road, New Delhi w.r.t. letter No. IPPB/Ops/CC/2021-22/81 dated 01.03.2022 with a request to appoint a nodal officer to implement the helpline. The Nodal officer may contact Sr. DDG (LSA), LSA Unit, concerned States/UTs..
4. Director (P&N), DoT (HQ) (respective LSA field unit may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. A copy for upload on DoT Website.

Government of India
Ministry of Communications
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001

No. 16-3/2009-AS.III (Part)/86/ 515

Dated: 09/01/2017

To,
All Access Service Providers.

Subject: - Allotment of short code '155299' for Indian Post Payment Banks-regarding

The undersigned is directed by competent authority to allocate short Code '155299' for IPPB. This has following features:-

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers).
- (ii) Accessibility: Un-restricted i.e. available on STD also.
- (iii) Metered Service: Called Party pays

2. All are requested to take necessary action.

This is issued with the approval of Sr. DDG (AS).

Skarg
09/01/2017
(Sanjit Kumar Garg)
ADET (AS-III)
Tel.:23036444

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI.
2. Sr. DDG (TERM), DoT HQ, New Delhi.
3. CMD MTNL/BSNL
4. DDG (PBI-II), PBI DIVISION, Department of Posts, Ministry of Communications, New Delhi
5. Director (TERM-I), DoT (HQ) (All TERM Cells may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).

Government of India
Ministry of Communications
Department of Telecommunication
Access Services Wing
20, Ashoka Road, New Delhi-110001

No. 16-1/2017-AS-III/Short Codes/99/ 1042

Dated: 04-08-2018

To,
All Access Service Providers.

Subject: - Mapping of short code 155299 allocated to IPPB regarding.

The undersigned is directed to instruct that short code '155299' allocated to IPPB and currently being mapped at BSNL number 1800-180-5299 (Interim contact centre of IPPB, Gurugram), shall now be mapped at BSNL number 1800-180-7980 (permanent contact centre of IPPB, Noida). All are requested to take necessary action.

2. This is issued with the approval of DDG (AS-I).

S. K. Garg
06/08/2018
(Sanchit K.N. Garg)
ADG (AS-III)

Copy forwarded for information and necessary action to, if any, to:

1. Secretary, TRAI.
2. CMD MTNL/BSNL.
3. AGM-Customer Service, IPPB, Post Office, Speed Post Centre Building, Market Road, New Delhi, Central Delhi, Delhi-1, w.r.t your letter dated 17-07-18. Ph No: 011-26113118/011-26113120.