

**Government of India
Ministry of Communications
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001**

No.16-10/2018/AS-III/Short Codes)/299/160

Dated: 25/10/2021

To,

All Access Service Providers.

Subject: Allocation of Short Code '155755' for redressal of grievances related to Health services to Government of Gujarat.

Short code '155755' is allocated as redressal of grievances related to health services to Commissionerate of Health, Medical Services, Medical Education & Research, Government of Gujarat. The short code shall have following features:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers.
 - (ii) Accessibility: Restricted i.e. within LSA.
 - (iii) Metered service: (It may be taken as Called Party Pays or Calling Party Pays depending on intimation, to this effect, issued by the agency to which this short code is allocated in furtherance to this DoT instruction).
2. All are requested to take necessary action.

Signed by Sanchit Kumar
Garg
Date: 22-10-2021 18:33:12
(Sanchit Kumar Garg)
Reason: Approved
ADG(AS-III)

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI.
2. CMD MTNL/ CMD BSNL.
3. Shri Jai Prakash Shivahare, IAS, Commissioner, Commissionerate of Health, Medical Services, Medical Education & Research, 5/1, Dr. Jivraj Mehta Bhavan, Gandhinagar-382010 w.r.t. letter No. PMCC/Toll Free Helpline Number/C&C/335/2021-22 dt. 21.10.2021 with a request to appoint a nodal officer to implement the helpline. The Nodal officer may contact Sr. DDG (LSA), LSA Unit, concerned States/UTs.
4. Director (P&N), DoT (HQ), (respective LSA field unit may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. A copy for upload on DoT Website.