

Restricted

**Government of India
Ministry of Communication & Information Technology
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001**

No.16-3/2011-AS-III//Vol.I/(Short Codes)/330/33/

Dated: 06.02.2015

Subject: Allocation of short code '1903' for Sashastra Seema Bal (SSB) Helpline

In consideration of request of Sashastra Seema Bal (SSB), O/o Directorate General, Force Headquarter, Ministry of Home Affairs, Government of India, the undersigned is directed to convey approval of Competent Authority for Allocation of short code '1903' for Sashastra Seema Bal (SSB) Helpline.

2. The features of short code (1903) are as under:
 - (i) Category-I
 - (ii) Metered (Calling Party Pays)
 - (iii) Unrestricted accessibility i.e. available on STD also.
3. Mapping of short code (1903) will be as under:

S.No.	Source/origin of calls	Destination of calls
1	Uttarakhand	Frontier HQ, Ranikhet
2	Uttar Pradesh	Frontier HQ, Lucknow
3	Bihar	Frontier HQ, Patna
4	West Bengal, Sikkim	Frontier HQ, Siliguri
5	Assam, Arunachal Pradesh	Frontier HQ, Guwahati
6	Anywhere in India excluding above states	Frontier HQ, Lucknow

4. Sashastra Seema Bal (SSB), O/o Directorate General, Force Headquarter, Ministry of Home Affairs, Government of India is requested to nominate a Nodal Officer who may be directed to contact respective TERM Cells of DoT for co-ordination required, if any, with Telecom Service Providers to implement the helpline in respective states.


(Dhananjay Kumar Ranjan)
Director (AS-III)
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Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI
2. Shri V.K. Uniyal, Dy. Director(CC/Tele), Sashastra Seema Bal (SSB), O/o Directorate General, Force Headquarter, Ministry of Home Affairs, Government of India, East Block V, Sector-I, R.K. Puram New Delhi-110006 (w.r.t. your letter No. 3/Tele/SSB/Comdt/Misc/2014/29 dated 14.01.2015).
3. Shri S.M. Kandwal, Dy. Secretary, Ministry of Home Affairs, Department of Border Management (w.r.t. your letter No. 11012/45/2014-BM-V dated 14.01.2015).
4. DG, COAI/SG, AUSPI
5. All Access Service Providers
6. Director (TERM-I), DoT(HQ) with a request to circulate the instructions to all related TERM Cells.
7. ADG(IT), with request to kindly upload on DoT Website.