

Restricted

**Government of India**  
**Ministry of Communication & Information Technology**  
**Department of Telecommunications**  
**Access Services Wing**  
**20, Ashoka Road, New Delhi-110001**

No.16-3/2011-AS-III/Vol.I/351/60/

Dated: 05.03.2015

**Subject: Allocation of short code "1904" to Indian Army as "Indian Army Helpline"**

In consideration of request of Directorate General of Signals, (Signals-7), General Staff Branch, Integrated HQ at MoD (Army) DHQ PO, New Delhi-110105, the undersigned is directed to convey approval of Competent Authority for aallocation of short code "1904" to Indian Army as "Indian Army Helpline".

2. The features of short code are as under:

- (i) Category-I
- (ii) Metered (Calling Party Pays)
- (iii) Unrestricted accessibility i.e. available on STD also.

3. Directorate General of Signals, (Signals-7), General Staff Branch, Integrated HQ at MoD (Army) DHQ PO, New Delhi-110105 is requested to nominate a Nodal Officer who may be directed to contact respective TERM Cells for co-ordination required, if any, with Telecom Service Providers to implement the helpline.

*Subhash*  
*05/03/15*  
**(Subhash Chandra Kesarwani)**  
**Assistant Director General (AS-III)**  
**Tel:011-23372644**  
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**To:**

1. Secretary , TRAI
2. Shri Sachin Saxena, Lieutenant Colonel, General Staff Officer 1 (Comm) for Signal Officer-in-Chief, Directorate General of Signals, (Signals-7), General Staff Branch, Integrated HQ at MoD (Army) DHQ PO, New Delhi-110105 w.r.t. your letter No. B/46851/BM/Sigs.7(a)/ dated 21.01.2015.
3. DG, COAI/SG, AUSPI
4. All Access Service Providers.
5. Director (TERM-I), DoT (HQ) with request to circulate the instructions to all TERM Cells.
6. ADG (IT), with request to kindly upload on DoT website.