

**WITHOUT PREJUDICE**

**Government of India  
Ministry of Communications  
Department of Telecommunications  
Sanchar Bhawan, 20-Ashoka Road, New Delhi-110001  
(DS Cell)**

**No. 821-15/2013-DS (Vol.III)**

**Dated:-27-10-2023**

**To,**

**M/s Synchrest Network Services Pvt Ltd.  
Shop No. 5 New Lake Palace Co.-op-Hsg. Ltd.,  
Plot No. 7-B, Opp Adishankaracharya Road  
Powai, Mumbai, Maharashtra -400076**

**CIN- U72900MH2012PTC236479  
Email: - katara.kiran@gmail.com**

**Sub: - Termination/Revocation/Cancellation of UL(ISP) Category 'B' license no. 821-15/2013-DS dated 21.02.2014 for Mumbai Service Area of M/s Synchrest Network Services Pvt Ltd, under condition of clause 10.2 (i) (Part-I) of the License Agreement.**

In respect of reply dated 08.07.2023 received from you to the Show Cause Notice issued dated **15.06.2023**, it is noted that you have not complied with the financial conditions of the License as stated in the said show cause notice.

2. As such, the competent Authority has decided to terminate/revoke/cancel the **category UL(ISP) Category 'B' license no. 821-15/2013-DS dated 21.02.2014 for Mumbai Service Area of M/s Synchrest Network Services Pvt Ltd, under condition of clause 10.2 (i) (Part-I) of the License Agreement.** Accordingly, the said license is terminated/revoked/cancelled **w.e.f. 61st calendar day from the date of issue of this letter.** You are directed to terminate and stop all interconnections with all service providers w.e.f. the date of termination of this License / Authorization.

3. As per condition 10.2(i) of the said Unified License Agreement, *The Licensee shall be required to give a notice of at least 30 Calendar days to its customers within this period of revocation order*". Therefore, it is requested to issue notice of at least 30 Calendar days to all your customers within 30 days from today.

4. It may be noted that if any other violation of license conditions is reported against you then necessary action i.r.o said violation may be initiated in due course of time. The Bank Guarantee(s) submitted against the said license will be released under clause 11.2 (Part-I) of Unified License after ensuring clearance of dues including dues/penalty arising, if any, as a consequence of the aforesaid violation.

5. As far as the dues of DS division are concerned the same shall be intimated in due course of time to O/o CGCA. Further, DG(T), WPC, Concerned CCA, WPF divisions are requested to ascertain their dues and issue "No Dues Certificate" / details of dues to O/O CGCA expeditiously.
6. Kindly acknowledge the receipt.

(R. K Meena)  
Director (DS-II)  
dirids2-dot@nic.in

**Copy to: -**

1. **DG Telecom, DOT (HQ), With a request to instruct the concerned LSA / LSAs to intimate all Licensees/Infrastructure Providers in their area to discontinue to provide/obtain any "telecom resources" to/from the M/s Synchrest Network Services Pvt Ltd and for issue of Dues/No Dues Certificate till the effective date of termination of License and convey to office of CGCA**
2. **Sr. DDG Mumbai LSA**
3. **Sr. Joint CGCA(Revenue), Office of CGCA (With a request to Release the Bank Guarantees of the aforesaid company after ensuring dues from respective sections of DOT as per letter no. vide letter No.1-90/2012/LF-1(Pt.1) dated 05.09.2018 and letter No.1-8/2017/LFP-1 dated 17.04.2017)**
4. **Secretary, (TRAI)**
5. **Wireless Advisor, for issue of Dues/No Dues Certificate till the effective date of termination of License and convey to office of CGCA**
6. **DDG(LFP).**
7. **Dy. CCA, O/o CCA, Mumbai**
8. **Director (DS-III),**
9. **DOT website for all Licensees to discontinue all telecom resources as per above.**
10. **F.No. 821-15/2013-DS (Vol.III)**