

Government of India
Ministry of Communications
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001

No. 16-3/2011-AS-III (Part-I)/73/363

Dated: 03/10/2016

To,

All Access Service Providers.

Subject:- Routing changed/switchover call traffic on toll Free Number of UAIDA short code '1947' from Reliance network to Vodafone network.

The undersigned is directed by the competent authority to instruct that the routing for short code '1947' allotted for UIDAI should be changed from Reliance communication Ltd network toll Free number '1800-300-1947' to the Vodafone Mobile Services Ltd network toll free number '1800-313-1947' w.e.f 08.10.2016. 00:00 hrs.

2. All are requested to take necessary action.


(Sanchit Kr. Garg)
ADET (AS-III)
Tel.:23036444

Copy forwarded for information and necessary action to, if any, to:

1. Secretary, TRAI.
2. CMD MTNL/ BSNL.
3. Ms Deepali Sharma, ADG, Logistics Division, 9th Floor, Tower-I, Jeevan Bharti building, Connaught Circus, New Delhi-110001
4. Director (S-I), DoT (HQ). (All TERM Cells may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. ADG (IT) with request to kindly upload on DoT Website.