

**MOST IMMEDIATE**

No. 100-82/2017-STG-I  
Government of India  
Ministry of Communications and IT  
Department of Telecommunications  
Sanchar Bhavan, 20 Ashoka Road, New Delhi-1  
(STG-I Section)

Dated, the 16<sup>th</sup> November, 2017

**OFFICE ORDER**

Subject: - Web-based Indian Telecom Service Portal (<http://itsonline.bsnl.co.in>)  
- Upgradation of data of ITS Group 'A' officers.

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It is brought to the notice of all ITS Group 'A' officers that despite lapse of more than one and half years since the ITS Portal was operationalized, complete and up-to-date data in respect of some officers, is still not available in the Portal.

2. Since, the prime objective of the Web-based Indian Telecom Service Portal is to ensure accurate real-time data of all the officers to enable this Division to take quicker decisions relating to posting/transfer/ deputation etc. and hence, unless the data is maintained up-to date, the purpose of web-based portal is not completed.

3. The instructions in this regard, have already been issued to all the officers from time to time through email and SMS. To ensure that up-to-date data of all officers is available so that posting/transfer/deputation etc. are done in an effective manner, all officers who have not updated their service details (i.e., **present station and posting details**) in the ITS Portal, may kindly get their details updated through their assigned Director (Admin) **latest by 01.12.2017**. This will help in updating the data in respect of ITS Group 'A' officers and help this Division in cadre management functions.

3. In case of any doubt/difficulty about the functioning of the system/correctness of data in the ITS Portal (Shri Kishan Lal Tel no. 011-23036790; or Sh. Vinod Kumar SO STG-1 Ph- 011-23036029) may be contacted.

  
(Ajay Kumar VR)

Under Secretary to the Govt. of India  
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To :

- i) Member(S)/Member(T);
- ii) Director General (Telecom), DoT(Hq);
- iii) CMD, BSNL/MTNL/TCIL/BBNL;
- iv) Secretary, TRAI;
- v) All LSA Heads;
- vi) All ITS Group 'A' Officers;
- vii) Shri N.K.Sharma for uploading in the DoT website.