800-62/2008-VAS

Government of India

Ministry of Communications & Information Technology

Department of Telecommunications (Access Services Cell)

Sanchar Bhawan, 20, Ashoka Road

New Delhi - 110 001

Dated: 8th November, 2010

To

All Basic, CMTS, UAS Licensee(s)

Subject: Provisioning of monitoring facilities for all types of Services including value added Service and additional facilities

This has reference to the instruction issued vide this office letter of even no. dated 14.05.2008 regarding provision of appropriate monitoring facilities for all types of value added services and additional facilities. Vide above instructions the Licensees have been directed to ensure that no new services are launched until appropriate systems for monitoring of the service are put in place. Also it has been instructed that the Licensee must inform this office about launch of any new service/ facility in their network 15 days in advance.

- 2. It has been noticed that some of the Licensee(s) are not informing the Licensor in time about launch of Service on some or other pretext.
- 3. In view of above, Licensee(s) are hereby directed that any Service shall be launched by the Licensee only after prior approval of the Licensor. The Licensee shall intimate to the Licensor at least 35 days in advance before launch of any Service alongwith the details of adequate facilities for monitoring of the Service available with the Licensee. The Licensor shall provide the approval in a time bound manner after ensuring that adequate monitoring facilities are in place. Any failure by the Licensee to comply this instruction shall be treated as violation of terms and conditions of License and appropriate action will be initiated.

Copy To:

- 1. Secretary, TRAI
- 2. Wireless Advisor/Advisor Economics/ Sr. DDG(WPF)/ Sr.DDG(TEC)
- 3. DDG(Security-TERM)/ DDG(Security)/ DDG(CS)/ DDG(DS)/ DDG(LF)/ DDG(IP)/JS(T), DOT
- Director (AS-I)/(AS-III)/(AS-IV) DOT \
- 5. ★ COAI/AUSPI
- 6. Director (IT) may kindly arrange to upload this letter on DoT's website.