

Government of India
Ministry of Communications
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001

No. 16-3/2013-AS-III/414/1143

Dated : 05-10-2018

To,

All Access Service Providers.

Subject:-Allocation of Short Code 155249 for Rowdyism/Extortion Menace Helpline to Bengaluru City Police regarding.

The undersigned is directed to convey the allocation of Short Code '155249' to Bengaluru City Police for its Rowdyism/Extortion Menace Helpline in Bengaluru with following features as under:

- i. Category-I: Service (i.e. mandatory service to be provided by all the Access providers.
 - ii. Accessibility: Un-restricted i.e. available on STD also.
 - iii. Metered service: (It may be taken as Called Party Pays or Calling Party Pays depending on intimation, to this effect, issued by the agency to which this short code is allocated in furtherance to this DoT instruction).
2. All are requested to take necessary action.
 3. This is issued with the approval of DDG (AS-I).


(Sanchit Kumar Garg)
ADG (AS-III)

Copy forwarded for information and necessary action to, if any, to:

1. Secretary, TRAI.
2. CMD MTNL /CMD BSNL.
3. O/o Commissioner of Police, Infantry Road, Bengaluru-560001 with reference to your letter no. 900/CC/CR/2018 dated 04-10-18 to appoint a nodal officer to implement the helpline. (The Nodal officer may contact DDG (LSA), LSA Unit, Bengaluru).
4. Director (P&N), DoT (HQ) (respective LSA field unit may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. A copy for upload on DoT Website.