

Government of India
Ministry of Communications
Department of Telecommunications
20, Ashoka Road New Delhi-01
(Access Services Wing)

No. 16-1/2022-AS-III/ShortCodes/174//78

Dated: 19.10.2023


To,
All Access Service Providers

Corrigendum

Subject: Modification in routing of short code '1098' as Children in difficult situation helpline allocated to Ministry of Women & Child Development.

In partial modification to DoT letter No. 16-1/2022-AS-III/ShortCodes/174 dated 13.10.2023 (copy enclosed), the Toll free number of Manipur may be read as '18005991481'.

2. All other features shall remain same.
3. All are requested to take necessary action.


19/10/2023
(Trilok Chandra)
Director (AS-III)

Encl: As Above.

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI.
2. CMD MTNL/ BSNL.
3. Ms. Indra Mallo, Joint Secretary, MoW&CD vide letter dated 11.10.2023 with a request to appoint a nodal officer to implement the helpline. The nodal officer may contact Sr. DDG(LSA), LSA unit, for concerned states/UTs.
4. Director (T), DGT Hq (respective LSA field may be asked to coordinate with respective Nodal officers and TSPs for implementation of helpline, as and when approached)
5. A copy for upload on DoT Website.

Government of India
Ministry of Communications
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001

No. 16-1/2022-AS-III/ShortCodes/174

Dated: 13/10/2023


To,
All Access Service Providers.

Subject: - Modification in routing of short code '1098' as Children in difficult situation helpline allocated to Ministry of Women & Child Development.

In continuation to DoT letter dated 06.07.2023, 31.07.2023, 14.08.2023, 31.08.2023, 19.9.2023, 03.10.2023 and 11.10.2023 (copy enclosed) wherein it was requested to route short code 1098 allocated to Ministry of Women & Child Development, New Delhi as "Children in difficult situation Helpline", it is decided to route 1098 call from the existing routing procedure to CDAC owned Toll free for three more state as per detail below: -

S.No.	State	Toll Free Number
01.	Manipur	18005991461
02.	Punjab	18005991474
03.	Uttarakhand	18005991464

2. Routing for all other states shall remain same as earlier.
3. All other features shall remain same.
4. All are requested to take necessary action.
3. This is issued with the approval of DDG (AS).


13/10/2023
(Trilok Chandra)
Director (AS-III)

Encl: As above.

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5. A copy for upload on DoT Website.