

At Once

Government of India
Ministry of Communications & IT
Department of Telecommunications
(AS Cell)

Sanchar Bhawan, 20 Ashoka Road, New Delhi - 110 001.

File No: 800-09/2010-VAS

Dated: 16.10.2014

All CMTS/ UAS/UL(AS)/UL Licensee(s)


Subject: Collecting Aadhaar numbers alongwith Customer Acquisition Form (CAF) of mobile telephone applications and storing the same in the database along with other data by telecom service operators.

It has been decided to collect 'Aadhaar Number' along with Customer Application Form (CAF) of mobile telephone applications and store the same in the database along with other data.

2. Accordingly, 'Aadhaar Number' may be made part of CAF on the top, below "Unique Customer Application Form (CAF) No" and above "Type of Connection" in the CAF format enclosed with the instructions issued vide letter no. 800-09/2010-VAS dated 09.08.2012 wherever 'Aadhaar Number' is not available, it may be mentioned as "Not available".

3. It will be applicable in all cases irrespective of the fact that mobile connection is issued by taking Aadhaar Card or any other document as proof of identity and proof of address.

4. This shall come into effect immediately. Access Service Providers should amend their database for adding 'Aadhar Number' within a time period of two months. In the amended database, the 'Aadhar Number' of mobile connections given in the meantime should be added in a period of one week thereafter. 'Aadhar Number' of mobile connections given after amendment of database should be added along with all the other data of subscriber in the database before activation of mobile connection as per the instructions issued vide letter no. 800-09/2010-VAS dated 09.08.2012.


(P.C. Sharma)
Director (AS-II)

Copy to:

1. Sr. DDG (TERM), DoT, New Delhi
2. All DDGs TERM
3. DDG (LF-I)/ DDG (LF-II)/ DDG(A/C), DoT, New Delhi
4. Director(AS-I)/Director(AS-III)/Director (AS-IV)/ Director (AS-V), DoT
5. COAI/ AUSPI

JIC