

Government of India
Ministry of Communication & Information Technology
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001

Letter No. 16-06/2015-AS-III/Violation | 195/

Dated: 04.06.2015

To,
M/s Vodafone India Limited

Subject: Clarity on Traffic from 1800/1860 National Toll Free Number for termination at International locations.

With reference to above mentioned subject, the undersigned is directed to inform the position of DoT regarding the clarification asked by M/s Vodafone India Limited on traffic generated on 1800/1860 NTFS numbers in India whether can be terminated at international locations abroad. The series '1800' i.e. 'Free Phone Services' has been mentioned in Annexure-IV (Number for special services) in NNP-2003 document and all the codes mentioned in Annexure-IV are for providing services within India. The TRAI Regulations titled "the Intelligent Network Services in Multi Operator and Multi Network Scenario" dated 27.11.2006 also identify '1800' service as 'National' service.


04/06/15
(Sanchit Kumar Garg)
ADET(AS-III)

To,

1. Secretary, TRAI
2. Sr. DDG(TERM), DoT, New Delhi
3. DG,COAI/SG,AUSPI
4. All Access Service Licensee (s) /NLD/ILD Service Providers.
5. ADG (IT), DoT for uploading on DoT website