

Government of India  
Ministry of Communication  
Department of Telecommunications  
Access Services Wing  
20, Ashoka Road, New Delhi-110001

No.16-3/2013/AS-III/379/1.060

Dated:28/08/2018


To,

All Access Service Providers.

**Subject: Allocation of short code 155237 to Rajeev Gandhi Rural Housing Corporation Ltd. regarding.**

The undersigned is directed to convey the approval for allocation of short code '155237' to Rajeev Gandhi Rural Housing Corporation Ltd., Karnataka for State Housing Helpline in Karnataka with features as:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers.
  - (ii) Accessibility: Un-restricted i.e. available on STD also.
  - (iii) Metered service: (It may be taken as Called Party Pays or Calling Party Pays depending on intimation, to this effect, issued by the agency to which this short code is allocated in furtherance to this DoT instruction).
2. All are requested to take necessary action.
  3. This is issued with the approval of DDG (AS-I).

  
(Sanchit Kumar Garg)  
ADG (AS-III)  
Tel.:011-23372725

**Copy forwarded for information and necessary action, if any, to:**

1. Secretary, TRAI.
2. CMD MTNL/ CMD BSNL.
3. MD, Rajeev Gandhi Rural Housing Corporation Ltd. Kaveri Bhavan, 9th Floor, C & F Block, K. G. Road-560009, email:rgrhcl@rediffmail.com w.r.t your letter dated 28-06-18, with a request to appoint a nodal officer to implement the helpline. The Nodal officer may contact Sr. DDG (LSA), LSA Unit, Bengaluru.
4. DGM (NWO-I)-CFA, NWO-CFA Cell, Corporate Office, Bharat Sanchar Bhawan, H.C Mathur Lane, Janpath, New Delhi-1.
5. Director (P&N), DoT (HQ), (respective LSA field may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).