

Government of India  
Ministry of Communications  
Department of Telecommunications  
Access Services Wing  
20, Ashoka Road, New Delhi-110001

No.16-3/2013/AS-III/389/...1.0911/

Dated: 28/09/2018

To,  
All Access Service Providers.

**Subject: Allocation of short code '14409' to GST Network for GST return filing service regarding.**

The undersigned is directed to convey the approval for allocation of short code '14409' to GST Network for GST return filing service with features as:

- i. Category-I: Service (i.e. mandatory service to be provided by all the Access providers).
  - ii. Accessibility: Un-restricted i.e. available on STD also.
  - iii. Metered Service: Called Party Pays i.e. Call charges to be borne by GST Network.
  - iv. 2-way Communication (short code can be used as sender-ID).
2. All are requested to take necessary action.
  3. This is issued with the approval of DDG (AS-I).

*S. K. Garg*  
(Sanchit Kumar Garg)  
ADG (AS-III)  
Tel.:011-23372725

**Copy forwarded for information and necessary action, if any, to:**

1. Secretary, TRAI.
2. CMD MTNL/ CMD BSNL.
3. CEO, GST Network, 4<sup>th</sup> Floor, Worldmark 1, East Wing, Asset 11, Hospitality District, Aerocity, New Delhi-1100037, email:info@gstn.org.in w.r.t your letter GSTN/CEO office/2018/26 dated 14-08-2018, with a request to appoint a nodal officer to implement the helpline. The Nodal officer may contact Sr. DDG (LSA), LSA Unit, Delhi.
4. Director (P&N), DoT (HQ), (respective LSA field unit-Delhi LSA may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. A copy for upload on DoT Website.