Government of India Ministry of Communications Department of Telecommunications Access Services Wing 20, Ashoka Road, New Delhi-110001

No.16-3/2013/AS-III/407/ 1115

Dated: 2.9/10/2018

To,

All Access Service Providers.

Subject: Allotment of short code '155304' to North Delhi Municipal Corporation.

The undersigned is directed to convey the approval for allocation of short code '155304' to North Delhi Municipal Corporation with features as:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers.
- (ii) Accessibility: restricted i.e. within local service area.
- (iii) Metered service: (It may be taken as Called Party Pays or Calling Party Pays depending on intimation, to this effect, issued by the agency to which this short code is allocated in furtherance to this DoT instruction).
- 2. This is issued with the approval of DDG (AS-I).
- 3. All are requested to take necessary action.

(Sanchit Kumar Garg) ADG (AS-III) Tel.:011-23372725

Copy forwarded for information and necessary action, if any, to:

- 1. Secretary, TRAI.
- 2. CMD MTNL/ CMD BSNL.

3. Admn. Officer (IT), SDMC, IT Deptt., 24th Floor, DR.SPM Civic Centre, J.L Nehru Marg, New Delhi-2 w.r.t your letter dated 11-10-18, with a request to appoint a nodal officer to implement the helpline. The Nodal officer may contact Sr. DDG (LSA), LSA Unit, Delhi.

4. Director (P&N), DoT (HQ), (respective LSA field unit may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).

5. A copy for upload on DoT Website.