

Government of India
Ministry of Communications
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001

No. 16-3/2011-AS.III/Vol.III/523/1201


Dated: 07-02-2019

To,
All Access Service Providers.

Subject: - Allocation of Short Code 155271 to Delhi Police for Noise Pollution Helpline regarding.

The undersigned is directed to convey the allocation of Short Code '155271' to Delhi Police for its Noise Pollution Helpline with features as under:

- i. Category-I: Service (i.e. mandatory service to be provided by all the Access providers.
 - ii. Accessibility: Un-restricted i.e. available on STD also.
 - iii. Metered service: (It may be taken as Called Party Pays or Calling Party Pays depending on intimation, to this effect, issued by the agency to which this short code is allocated in furtherance to this DoT instruction).
2. All are requested to take necessary action.
 3. This is issued with the approval of DDG (AS).


(Sanchit Kumar Garg)
ADG (AS-III)
sanchitk.garg@gov.in

Copy forwarded for information and necessary action to, if any, to:

1. Secretary, TRAI.
2. CMD MTNL /CMD BSNL.
3. Addl. Dy. Commissioner of Police-I, OPS & Communication, Delhi, Integrated Complex, OPS & Comn, FC-50, Shalimar Bagh, Delhi 110088, Tel. No: 01127492456, email id: hatbranch@rediffmail.com with reference to your letter no. 620/T(PABX)/DCP/Ops. & Comm. Dated 16-01-2019 to appoint a nodal officer to implement the helpline. (The Nodal officer may contact DDG (LSA), LSA Unit, Delhi).
4. Director (P&N), DoT (HQ) (respective LSA field unit may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. A copy for upload on DoT Website.