

**Government of India  
Ministry of Communications  
Department of Telecommunications  
Access Services Wing  
20, Ashoka Road, New Delhi-110001**

No. 16-1/2017-AS-III/ShortCodes/184/ 1229/

Dated: 13-03-2019


**To,**

**All Access Service Providers.**

**Subject: - Allocation of Short Code '155364' for Forest related helpline to KFRI regarding.**

The undersigned is directed to convey the allocation of Short Code **155364** to **Kerala Forest Research Institute (KFRI)** for its Forest related Helpline for Kerala with features as:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers.
  - (ii) Accessibility: restricted i.e. available within Kerala LSA.
  - (iii) Metered service: Called Party Pays.
2. All are requested to take necessary action.
  3. This is issued with the approval of DDG (AS).

  
**(Dhananjay Kumar Ranjan)**  
**Dir. (AS-III)**  
**Email:diras3-dot@nic.in**

**Copy forwarded for information and necessary action to, if any, to:**

1. Secretary, TRAI.
2. CMD MTNL /CMD BSNL.
3. Dr. T.V Sajeev, Research Coordinator, Kerala Forest Research Institute, Peechi P.O, Thrissur District Kerala, India. Pin- 680653, Ph. No: 04872690100, email:kfri@kfri.org. You are requested to appoint a nodal officer to implement the helpline (The Nodal officer may contact Sr. DDG (LSA), LSA Unit, Kerala).
4. Director (P&N), DoT (HQ) (respective LSA field unit may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. A copy for upload on DoT Website.