

No.16-3/2011--AS-III/Vol-I/318/1015/  
Government of India  
Ministry of Communication & Information Technology  
Department of Telecommunications  
Access Services Wing  
20, Ashoka Road, New Delhi-110001

Dated: 09.09.2014

To


**CMD**  
**Bharat Sanchar Nigam Limited**  
**Bharat Sanchar Bhawan**  
**Janpath, New Delhi**

**(Kind Attn: Shri Mukesh Meena, DGM(NWO-1/CFA))**

**Subject: Exclusive allocation of Short Code (161) and USSD code (\*161#) to State Government of Karnataka for PAN India m-Governance Services based on USSD/IVRS/SMS**

On subject mentioned above, kindly refer to No.16-3/2011-AS-III/Vol-I/315/dated 03.09.2014. Reference is further invited to your letter No. 3-1/2014/PHT dated 09.09.2014 whereby it has been intimated that short codes "161", "162" & "163" are internally being utilised in BSNL network for various purposes which is not in accordance with National Numbering Plan -2003.

Accordingly, in view of above, M/s BSNL is hereby directed to immediately vacate short codes "161", "162" & "163". Further, it is advised to use numbering resources reserved for Telecom Service Providers in National Numbering Plan-2003 for internal purposes, if any.

  
(Narayan Ram)  
S.O. (AS-III)  
Tel:011-23036444

**Copy forwarded for information and necessary action, if any, to:**

1. Shri Srivatsa Krishna, Secretary, IT, Biotechnology, Science & Technology Secretary, e-Governance, Government of Karnataka, 6<sup>th</sup> Floor, Gate No. 5, M.S. Building, Dr. B.R. Ambedkar Veedhi, Bangalore-560001
2. Dr. Rathan Kelkar, CEO, Centre for e-Governance, State Government of Karnataka.
3. Director (TERM-I), DoT (HQ), New Delhi.
4. ADG (IT), DoT for to uploading on DoT website.