

Government of India
Ministry of Communication & Information Technology
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001

No. 16-3/2013-AS.III/ (Short Code)/137/....

Dated: 01 /05/2015

To

**Director/Telecom,
Ministry of Railways (Railway Board),
Rail Bhawan, New Delhi-110001.**

Subject:- Allocation of Short Code "182" as All India Security Helpline to Ministry Railways.

Kindly refer DoT instructions vide letter No. 16-3/2003-BS-II/Vol.III dated 06/07/2005, letter No.16-3/2003-BS-II (Vol. JX)/182 dated 17/04/2008 and 16-3/2013-AS-III (Part-II)/108/1188 dated 01.12.2014.

2. In consideration to request of Indian Railways vide letter No.2010/Tele/14(3)/1 dated 30/3/2015, the undersigned is directed to convey the approval of Competent Authority to use short code '182' allotted to Ministry of Railways under Category-I, Metered Service may be treat as Called Party Pays. The other features remains same.

S. Garg
01/5/15

**(Sanchit Garg)
ADET (AS-III)
Tel.:23036444**

Copy forwarded for information and necessary action to, if any, to:

1. Secretary, TRAI
2. Director (TERM), DoT (HQ).
3. All TSPs
4. ADG (IT) with request to kindly upload on DoT Website.