Government of India Ministry of Communication & Information Technology Department of Telecommunications Access Services Wing 20, Ashoka Road, New Delhi-110001

No. 16-3/2013AS.III/ (Part-II)/143/.15.7

Dated: 12/05/2015

To

All Access Service Providers

Subject:- Allocation of Short Code '1906'to all States/UTs as "Petroleum Industry Emergency Helpline" to Bharat Petroleum Corporation Limited.

I am directed to convey the approval of competent authority for allocation of Short Code "1906" as "Petroleum Industry Emergency Helpline to Bharat Petroleum Corporation Limited with features as under:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers.
- (ii) Accessibility: Un-restricted i.e. available on STD also.

Metered Service: (It may be taken as Called Party Pays or Calling Party Pays depending on a separate intimation, to this effect, issued from the agency to which this short code is allocated in furtherance to this DoT instruction)

(Earlier Short Codes 155233 allocated to Indian Oil Corporation as Helpline is withdrawn from immediate effect)

Section Officer (AS-III)

Tel.:23036444

Copy forwarded for information and necessary action to, if any, to:

- 1. Secretary, TRAI.
- 2. Shri Monir Khan. DGM(Coordination). ECE House. Kasturba Gandhi Marg, New Delhi-1 with reference to letter No.CD 522.CON dated 29.4.2015 with a request to kindly circulate this instruction to all State/UTs. They may further be requested to appoint a nodal officer to implement the helpline.
- 3. Director (TERM-I). DoT (HQ).(All TERM Cells may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached.
- 4.. ADG (IT) with request to kindly upload on DoT Website.