

Government of India
Ministry of Communication & Information Technology
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001

No. 16-3/2013-AS.III (Part-II)/169/238/

Dated 01/7/2015

To

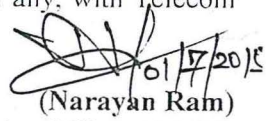
All Access Service Providers

Subject:-Allocation of Short Code '155225' as Central Industrial Security Force (CISF) Helpline reg.

In consideration to request from Dy. Inspector General, Central Industrial Security Force, Ministry of Home Affairs, CISF Unit Delhi. I am directed to convey the approval of competent authority for allocation of **Short Code '155225'** as Central Industrial Security Force (CISF) Helpline with following features as mentioned below:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access Service Providers.
- (ii) Accessibility: Un-restricted i.e. available on STD also.
- (iii) Metered Service: (It may be taken as Called Party Pays or Calling Party Pays depending on a separate intimation, to this effect, issued from the agency to which this short code is allocated in furtherance to this DoT instruction).

2. All TERM Cells (field units of DoT) shall be nodal offices for co-ordination required, if any, with Telecom Service Providers to implement the help line.


(Narayan Ram)

Section Officer (AS-III)
Tel.:23036444

Copy forwarded for information and necessary action to, if any, to:

1. Secretary, TRAI.
2. CMD MTNL / CMD BSNL.
3. DG, COAI/SG, AUSPI.
4. Director General, CISF (HQ) CGO Complex, Block-13, Lodhi Road, New Delhi-110003, is requested to nominate Nodal Officer(s) who may be directed to contact respective TERM Cells for co-ordination required, if any, with Telecom Service Providers to implement the helpline in jurisdictions of various Units of CISF.
5. All Telecom Service Providers.
6. Dy. Inspector General, CISF Unit, DMRC Delhi with reference your letter No.213/RC dated 18/6/2015.
7. Director (TERM-I), DoT (HQ). (All TERM Cells may be asked to co-ordinate with respective CISF Nodal Officers and TSPs for implementation of Helpline, as and when approached).
8. ADG (IT) with request to kindly upload on DoT Website.