

Government of India  
Ministry of Communications  
Department of Telecommunications  
Access Services Wing  
20, Ashoka Road, New Delhi-110001

No. 16-3/2013-AS.III (Part-III)/149/..372

Dated:05/10/2016

To,  
All Access Service Providers

Subject:-Allocation of Short Code to Indian Air Force (IAF) reg.

The undersigned is directed to convey the approval of competent authority for allocation of Short Code 155256\* as Indian Air Force (IAF) Helpline with following features as mentioned below:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access Service Providers.
  - (ii) Accessibility: Un-restricted i.e. available on STD also.
  - (iii) Metered Service: (It may be taken as Called Party Pays or Calling Party Pays depending on a intimation, to this effect, issued by the agency to which this short code is allocated in furtherance to this DoT instruction).
2. All are requested to take necessary action.

  
(Sanchit Kumar Garg)  
ADET (AS-III)

Tel.:011-23036444

Email:sanchitk.garg@gov.in

Copy forwarded for information and necessary action to, if any, to:

1. Secretary, TRAI.
2. CMD MTNL / CMD BSNL.
3. DG, COAI/SG, AUSPI.
4. Group Captain, Director, Air Force Network, room no. 514, Air HQ (Vayu Bhavan), New Delhi-106 with reference to your letter no. AIR HQ/S.21648/21/AFNET dated 14/09/16 (It is requested to appoint a nodal officer to implement the helpline, as and when decided).
5. Director (TERM-I), DoT (HQ). (All TERM Cells may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
6. ADG (IT) with request to kindly upload on DoT Website.