

**Government of India**  
**Ministry of Communications**  
**Department of Telecommunications**  
**Access Services Wing**  
**20, Ashoka Road, New Delhi-110001**

No. 16-01/2017-AS-III/Short Codes/*231.8/06*

Dated: *09/03/2018*

To,

All Access Service Providers.

Corrigendum

**Subject: - Allotment of short code '1093' as Helpline for North-East people in State of Delhi.**

In partial modification to DoT letter No. 16-3/2011-AS-III/Vol.I/ (Short Code)/240/806 dated 12.02.2014 (copy attached), the undersigned is directed by competent authority to modify the metering of short code '1093'(allocated as Helpline for North-East people) from metered to non-metered. This short code may be withdrawn after the implementation of Single Emergency Number '112' in state of Delhi.

2. All are instructed to take immediate necessary action.
3. This is issued with the approval of DDG (AS-I).

*Skgary*  
*09/03/2018*  
(Sanchit Kumar Garg)  
ADG (AS-III)  
Tel.:23036444

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI.
2. Deputy Commissioner of Police, Office of Deputy Commissioner of Police, Ops. & Comn, Delhi Police Headquarter, MSO Building, ITO, Delhi-110002.
3. CMD MTNL/ BSNL.
4. Director (P&N), DoT (HQ) (concerned LSA may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).

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Ministry of Communication & Information Technology  
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Access Services Wing  
20, Ashoka Road, New Delhi-110001

No. 16-3/2011-AS.III/Vol.I/ (Short Code)/240/806

Dated 12/02/2014


To

All Access Service Providers

**Subject:- Allocation of a short code '1093' as Help Line for North-East states people.**

On subject mentioned above, the undersigned is directed to convey the approval of Competent Authority for proper conduct of Telegraphs for allocation of Short Code '1093' to as Help Line for North-East states people to Delhi Police. All are requested to take necessary action.

2. The feature of the Short Code '1093' is as stated below:
- (i) Category-I: Mandatory service to be provided by all the Access providers.
  - (ii) Accessibility: Un-restricted.
  - (iii) Metered and Calling Party Pays (for Govt. of NCT. Delhi).

  
(Narayan Ram)  
Section Officer (AS-III)  
Tel.:23036444

Copy forwarded for information and necessary action to:

1. Secretary, TRAI
2. Deputy Commissioner of Police, Communication Delhi with reference your letter No.3868/T(PABX)DCP-Comm. dated 12/02/2014.
3. Director (S-I), DoT (HQ).
4. ADG (IT) with request to kindly upload on DoT Website.

*Recd  
12/2/14*

