

Government of India
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001

No. 16-3/2013-AS-III/323/.912/

Dated: 15/03/2018

To,
All Access Service Providers.

Subject:-Allotment of short code 155250 for Grievance Helpline Center to Rural Development Deptt., Government of Jharkhand regarding.

The undersigned is directed to convey the approval for allocation of short code '155250' for "Grievance Helpline Center" to Rural Development Deptt., Government of Jharkhand with following features:-

- i. Category-I: Service (i.e.mandatory service to be provided by all the Access providers).
 - ii. Accessibility: Un-restricted i.e. available on STD also.
 - iii. Metered service: (It may be taken as Called Party Pays or Calling Party Pays depending on intimation, to this effect, issued by the agency to which this short code is allocated in furtherance to this DoT instruction).
2. All are requested to take necessary action.
 3. This is issued with the approval of DDG (AS-1).

SKgarg
15/03/2018
(Sanchit Kumar Garg)
ADG (AS-III)
Tel.:011-23372725

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI.
2. Chief Information Officer, Rural Development Deptt., Government of Jharkhand, FFP Building, 3rd Floor, Dhurwa, Ranchi, Jharkhand .This is w.r.t to your letter no. 648 dated 15-02-18.You are requested to appoint a nodal officer. The Nodal officer may contact DDG (LSA), LSA Unit, Jharkhand).
3. CMD MTNL/ BSNL.
4. Director (P&N), DoT (HQ) (respective LSA Unit-Jharkhand may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. A copy for upload on DoT Website.