

**Government of India
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001**

No.16-1/2017/AS-III/short codes/70/1016/

Dated: 06/07/2018


To,

All Access Service Providers.

Subject: Allocation of short code 104 to National Health Mission, Haryana regarding.

The undersigned is directed to convey that the call charging of short code 104, allocated as 'Health Information Helpline' to all States/UTs (copy enclosed) may be provided as Metered Service: Called Party Pays for state of Haryana.

2. All other features specified for the short code '104' shall remain unchanged.
3. This is issued with the approval of DDG (AS-1).


(Sanchit Kumar Garg)
ADG (AS-III)
Tel.:011-23372725

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI.
2. CMD MTNL/ CMD BSNL.
3. Mission Director, NHM, Haryana, Paryatan Bhawan, Bays No. 55-58, Sector-2, Panchkula, Haryana w.r.t your letter dated 21-06-18, with a request to appoint a nodal officer to implement the helpline. Short code '104' has already been allotted as 'Health Information Helpline' to all state/UTs vide DoT letter No. 16-3/2011-AS-III/Vol.I (Short Code)/882 dated 22.04.2014 (copy enclosed). The Nodal officer may contact Sr. DDG (LSA), LSA Cell, Haryana.
4. Director (P&N), DoT (HQ), (respective LSA field may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. A copy for upload on DoT Website.

Government of India
Ministry of Communication & Information Technology
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001

No. 16-3/2011-AS.III/Vol.I (Short Code). 882

Dated 22/04/2014


To

All Access Service Providers

Subject:- Allocation of Short Code '104' as 'Health Information Helpline' to all State Govt./UTs regarding.

I am directed to convey the approval of competent authority for allocation of Short Code '104' as Health information Helpline to all State Govt./UTs with following features as under:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers.
- (ii) Accessibility: Un-restricted i.e. available on STD also.
- (iii) Metered Service.


(Narayan Ram)
Section Officer (AS-III)
Tel.:23036444

Copy forwarded for information and necessary action to, if any, to:

1. All State Govt./UTs Chief Secretaries
2. Secretary, TRAI
3. CMD MTNL.
4. CMD BSNL.
5. Secretar, Govt. of Punjab with reference to your D.O. letter No.PHSC/BME/14/209 dated 24/03/2014.
6. Mission Director, NHM, Govt. of Odisha with reference to your letter No.OSH&FWS/PTC/6249/2014 dated 25/03/2014.
7. Director (S-I), DoT (HQ).
8. ✓ ADG (IT) with request to kindly upload on DoT Website.