

Government of India  
Ministry of Communications  
Department of Telecommunications  
(Access Services Wing)

12<sup>th</sup> Floor, Sanchar Bhawan, 20 Ashoka Road, New Delhi – 110 001

File No: 800-09/2023-AS.II

Dated: 13.10.2023

To,

**All UAS/ UL (having Access Service Authorization) Licensees**

**Subject: Amendment/ addendum to the existing instructions issued by DoT for adequate verification of customers before enrolling them as subscribers and other subscriber verification related matter.**

This is in reference to instructions issued vide letter of even number dated 31.08.2023 on the above-mentioned subject. Various representations have been received from the licensees in which certain clarifications have been sought. In addition to this, licensees have also sought additional time for implementation of these instructions as it requires some changes in their IT systems. The effective date of implementation of instructions dated 31.08.2023 was 01.10.2023.

2. In this regard, the representations of the licensees have been examined and the undersigned has been directed to convey the approval of competent authority for the following:

(a) The instructions dated 31.08.2023 are ample clear and does not require any additional clarification.

(b) As a **one-time measure**, additional time of two months is being granted for implementation of instructions dated 31.08.2023. Accordingly, the instructions dated 31.08.2023 shall come into effect from **01.12.2023**.



(Nisha)

**ADG (AS-II)**

Tele No.: 23310180

**Copy to :-**

- (i) DG-T, DoT HQ- for kind information and necessary action.
- (ii) DDG (SA), DDG (AI&DIU), DoT HQ- for kind information and necessary action.
- (iii) JS, CIS, MHA- for kind information.