

Restricted


Government of India
Ministry of Communication & Information Technology
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001

No.16-3/2011-AS-III//Vol.I/(Short Codes)/335/351

Dated: 06.02.2015

Subject: Allocation of short code '138' to Ministry of Railways, Govt. of India-Reg.

In consideration of request of Ministry of Railways, short code "138" allocated through this office letter dated 22.01.2010 (copy enclosed) is hereby renamed as "All India Helpline for Passengers".


(Dhananjay Kumar Ranjan)
Director (AS-III)
Tel:011-23711909
E-Mail: diras3-dot@nic.in

Copy forwarded for information and necessary action, if any, to:

1. Secretary , TRAI
2. Shri Harish Pawaria, Director/Telecom,Railway Board, Ministry of Railways, Govt, of India(w.r.t letter no. 2010/Tele/14(3)/1 dated 29.01.2015).
3. DG, COAI/SG, AUSPI
4. All Access Service Providers
5. Director (TERM-1), DoT(HQ) with a request to circulated the instructions to all related TERM Cells.
6. ADG(IT),with request to kindly upload on DoT Website.

40000 P. 1000

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MOST IMMEDIATE
OUT TODAY

Government of India
Ministry of Communications & I.T.
Department of Telecommunications
Licensing Cell (AS-III Section)
Sanchar Bhawan, 20, Ashoka Road, New Delhi-1

No.16-3/09-AS.III

Date 22-1-2010


To

All Access Service Providers

Sub: Allocation of short code '138' for Premium Enquiry Services & Value Added services for the Customers of Indian Railways.

The undersigned is directed to convey the approval of competent authority for allotment of short code '138' for Premium Enquiry Services & Value Added services for the Customers of Indian Railways.

This is a metered service. Further, '138' will be a Category-I service of unrestricted accessibility, as a special case.


(Sudhir Kumar Sinha)
Section Officer(AS-III)
Tel No. 23036444

Copy to :

1. Sr.DDG, TEC, Khurshid Lal Bhawan, Janpath, New Delhi
2. CMD, B.S.N.L.
3. CMD, MTNL
4. Director(CS-III)/Director(AS-IV), DoT
5. Joint Director/Tele(Sh. Rakesh Ranjan)

Ministry of Railways

Ph : 011-23388504

Fax : 23304690 (With a request that all service providers may be approached for opening of telephones by Railways)