

Government of India
Ministry of Communications
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001

No. 16-1/2017-AS.III/Short Codes/233/1309

Dated : 09/08/2019

To,

All Access Service Providers,

Subject: - Allotment of short code '1100' as 'Chief Minister's Flood Relief Control Room' Helpline in Kerala -regarding.

The undersigned is directed by competent authority to allocate short Code '1100' as **Chief Minister's Flood Relief Control Room' Helpline** to Department of Electronics & Information Technology, Kerala State Information Technology Mission, Government of Kerala with following features: -

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers)
 - (ii) Accessibility: Un-restricted i.e. available on STD also
 - (iii) Metered Service: Called Party Pays.
2. This short code is allotted for temporary period of 1 month only.
 3. All are requested to take necessary action.
 4. This is issued with the approval of DDG (AS).

Sk Garg
(Sanchit Kumar Garg)
ADG (AS-III)

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI.
2. CMD MTNL/ CMD BSNL.
3. Director, Department of Electronics & Information Technology, Kerala State Information Technology Mission, Government of Kerala with a request to appoint a nodal officer to implement the helpline. The Nodal officer may contact Sr. DDG (LSA), LSA Unit, concerned States/UTs.
4. Director (P&N), DoT (HQ), (respective LSA field unit may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. A copy for upload on DoT Website.