

**Government of India**  
**Ministry of Communications**  
**Department of Telecommunications**  
**Access Services Wing**  
**20, Ashoka Road, New Delhi-110001**

No.16-3/2013/AS-III/5171/03


Dated: 12<sup>th</sup> /04/2022

To,  
All Access Service Providers.

**Subject: Allocation of Short Code '14417' to Telangana State Board of Intermediate Education, Government of Telangana.**

Short code '14417' is allocated to Telangana State board of Intermediate Education to establish helpline to counsel students in respect of stress management and coping with examination fear with following features as:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers).
  - (ii) Accessibility: Restricted i.e. within state.
  - (iii) Metered Service: (It may be taken as Called Party Pays or Calling Party Pays depending on a separate intimation, to this effect, issued from the agency to which this short code is allocated in furtherance to this DoT instruction)..
2. All are requested to take necessary action.
  3. This is issued with the approval of competent authority.

  
12/4/22  
(R.K. Soni)  
Director (AS-III)

**Copy forwarded for information and necessary action, if any, to:**

1. Secretary, TRAI.
2. CMD MTNL/ CMD BSNL.
3. Shri Syed Omer Jaleel, Secretary, Telangana State Board of Intermediate Education, Vidya Bhavan, Nampally, Hyderabad-500001 w.r.t. letter No. 300/Secy.Peshi/2022 dated 26.03.2022 with a request to appoint a nodal officer to implement the helpline. The Nodal officer may contact Sr. DDG (LSA), LSA Unit, concerned States/UTs.
4. Director (P&N), DGT (HQ), (respective LSA field unit may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. A copy for upload on DoT Website.