

**Government of India**  
**Ministry of Communications**  
**Department of Telecommunications**  
**Access Services Wing**  
**20, Ashoka Road, New Delhi-110001**

No.16-1/2017/AS-III/Short codes/

Dated: 22/04/2021

To,

All Access Service Providers.

**Subject: Allocation of short code '149' for enquiry of Public Road Transport Utilities of Rajasthan State..**

Short code '149' is allocated to all state/UT's vide DoT letter No. 16-3/2013-AS-III/Part-II/58/956, dated 20.6.2014 (copy enclosed). Accordingly, short code '149' is allocated to Rajasthan State Road Transport Corporation with following features:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers.
  - (ii) Accessibility: Un-restricted i.e. available on STD also.
  - (iii) Metered service: (It may be taken as Called Party Pays or Calling Party Pays depending on intimation, to this effect, issued by the agency to which this short code is allocated in furtherance to this DoT instruction).
  - (iv) The short code shall be mapped on Mobile No. 9205303801.
2. All are requested to take necessary action.

*Sk Garg*  
*22.04.2021*  
(Sanchit Kumar Garg)  
ADG (AS-III)

**Copy forwarded for information and necessary action, if any, to:**

1. Secretary, TRAI.
2. CMD MTNL/ CMD BSNL.
3. Shri Ravi Jain, Secretary and Commissioner, Transport, Government of Rajasthan, Transport Department, Head Office, Parivahan Marg, Jaipur-302001. W.r.t. your letter dt. 07.04.2021.
4. Shri Lokesh Kumar Sahal, Executive Director (Traffic), Rajasthan State Road Transport Corporation, Head Office, Parivahan Marg, Jaipur-302001 w.r.t your letter dated 03-02-2021, with a request to appoint a nodal officer to implement the helpline. The Nodal officer may contact Sr. DDG (LSA), LSA Unit, Rajasthan.
5. Director (P&N), DoT (HQ), (respective LSA field may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
6. A copy for upload on DoT Website.