

3057084/2022

**Government of India
Ministry of Communications
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001**

No. 16-1/2017-AS-III/Short code/517/203

Dated: 29-08-2022

To,
All Access Service Providers.

Subject: - Allocation of Short Code '1514' as National Career Service (NCS) Helpline to all States/UTs.

This is in partial modification to DoT letter No. 16-03/2011-AS.III/Vol.II(Part)/39 dated 29.10.2014 (copy enclosed) vide which the short code '1514' was allocated as National Career Service (NCS) Helpline to all State/UTs. In this regard, the undersigned is directed by competent authority to state that short code '1514' shall be terminate on 18001372025.

2. All other features shall remain same.
3. All are requested to take necessary action.

**Signed by Sanchit Kumar
Garg**

Date: 29-08-2022 10:28:39
(Sanchit Kumar Garg)
ADG(AS-III)

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI.
2. CMD MTNL /CMD BSNL.
3. Shri R. Aswani Kumar, Joint Director, Directorate General of Employment, Ministry of Labour and Employment, Shram Shakti Bhawan, New Delhi-110001 w.r.t. letter No. DGE-V-11014/26/2022-NCS(Coord.) dt. 18.08.2022 with a request to appoint a nodal officer to implement the helpline. The Nodal officer may contact Sr. DDG (LSA), LSA Unit, concerned States/UTs..
4. Director (P&N), DoT (HQ) (respective LSA field unit may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. A copy for upload on DoT Website.

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Ministry of Communication & Information Technology
Department of Telecommunications
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20, Ashoka Road, New Delhi-110001

No. 16-03 2011-AS.III Vol.II(Part) 39

Dated 29/10/2014

To

All Access Service Providers.

Subject:- Allocation of Short Code '1514' as "National Career Service (NCS)" Helpline to all States/UTs.

In consideration of request of Ministry of Labour and Employment, Directorate General of Employment & Training, Shram Shakti Bhawan, New Delhi vide letter No. DGET.U-11011/6/2014-MMP Cell dated 10/10/2014, I am directed to convey the approval of competent authority for allocation of Short Code '1514' as National Career Service (NCS) Helpline to all States/UTs with following features as under:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers.
 - (ii) Accessibility: Un-restricted i.e. available on STD also.
 - (iii) Metered (Called Party Pays)
2. All are requested to take necessary action.



(Narayan Ram)

Section Officer (AS-III)

Tel.:23036444

Copy forwarded for information and necessary action to, if any, to:

1. All State Govt./UTs Chief Secretaries.
2. Secretary, TRAI
3. Deputy Director General (E), Ministry of Labour and Employment, Directorate General of Employment & training, Shram Shakti Bhawan, Rafi Marg, New Delhi. (It is requested to appoint a nodal officer to implement the helpline. With regard to budgetary proposal and any other issue related to implementation of NCS Helpline, Office of DDG (TERM), TERM Cell Delhi may be contacted).
4. DDG (TERM), Shri S.K. Gupta (Mob.No.9013139400), 5th Floor, MTNL, TE Building Nehru Place, New Delhi-110019.
5. Director (TERM-I), DoT (HQ), Sanchar Bhawan, New Delhi.
6. ADG (IT) with request to kindly upload on DoT Website.