

Government of India
Ministry of Communications
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001

No.16-3/2013/AS-III/483/ 69

Dated: 29/06/2021


To,
All Access Service Providers.

Subject: Allotment of short code '155264' for Southern Command Signal Regiment, Care of 56 Army Postal Office.

Short Code '155264' is allocated to Southern Command Signal Regiment, Care of 56 Army Postal Office as COVID helpline number for medical assistance in preventing COVID pandemic. The short code shall have following features:

- i. Category-I: Service (i.e. mandatory service to be provided by all the Access providers.
- ii. Accessibility: Restricted i.e. within local service area.
- iii. Metered Service: Calling Party Pays
- iv. The short code shall be mapped on BSNL UAN (Universal Access Number) number 1860-233-0266.
- v. The short code shall be accessed at locations as per attached Annexure.

2. All are requested to take necessary action.


(Sanchit Kumar Garg)
ADG (AS-III)

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI.
2. CMD MTNL/ CMD BSNL.
3. Maj. Kanchan Pandey, Officer Commanding Communication for Commanding Officer, C/o 56 APO, Pin-900449 w.r.t. letter No. 3049/BSNL/Sigs dated 07.06.2021 with a request to appoint a nodal officer to implement the helpline. The Nodal officer may contact Sr. DDG:(LSA), LSA Unit, concerned States/UTs.
4. Director (P&N), DoT (HQ), (respective LSA field unit may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. A copy for upload on DoT Website.

Annexure

The short code will be accessed at following locations:-

- (a) Pune
- (b) Jodhpur
- (c) Ahmedabad
- (d) Jamnagar
- (e) Dharandhara
- (f) Jaisalmer
- (g) Alwar
- (h) Udaipur
- (i) Nasirabad
- (j) Bhopal
- (k) Sagour
- (l) Gwalior
- (m) Jhansi
- (n) Secunderabad
- (o) Trivandrum
- (q) Aurangabad
- (r) Gandhidham
- (s) Mumbai
- (t) Chennai
- (u) Bangalore
- (v) Wellington
- (w) Jalipa
- (x) Vadodara
- (y) Bhuj
- (z) Nagpur
- (aa) Ahmednagar
- (ab) Kohlapur
- (ac) Nasik/Deolali
- (ad) Kamptee