

**Government of India
Ministry of Communications
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001**

No.16-3/2011/AS-III/Vol.II/308/157

Dated: 13/07/2022

To,

All Access Service Providers.

Subject: Allocation of Short Code '155326' as Persons with Disabilities (PwDs) Helpline to Department for Welfare of Disabled and Senior Citizens, Government of Telangan.

Short code '155326' is allocated as Persons with Disabilities (PwDs) Helpline to Department for Welfare of Disabled and Senior Citizens, Government of Telangan. The short code shall have following features:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers).
 - (ii) Accessibility: Restricted i.e. within state.
 - (iii) Metered Service: (It may be taken as Called Party Pays or Calling Party Pays depending on a separate intimation, to this effect, issued from the agency to which this short code is allocated in furtherance to this DoT instruction).
2. All are requested to take necessary action.
 3. This is issued with the approval of competent authority.

Skgarg
(Sanchit Kumar Garg) 13.07.2022
ADG(AS-III)

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI.
2. CMD MTNL/ CMD BSNL.
3. Shri B. Shailaja, Director & State Commissioner for Persons with Disabilities, Department for Welfare of Disabled and Senior Citizens, Vikalangulasankshema Bhavan, Ground Floor, Nalgonda 'X' Roads, Malakpet, Hyderabad-500036 w.r.t. letter No. 14/WD&SC-PwD Helpline dated 09.06.2022 with a request to appoint a nodal officer to implement the helpline. The Nodal officer may contact Sr. DDG (LSA), LSA Unit, concerned States/UTs.
4. Director (P&N), DoT (HQ), (respective LSA field unit may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. A copy for upload on DoT Website.