

**Government of India
Ministry of Communications
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001**

No.16-3/2011/AS-III/Vol.II/298/92

Dated: 29/03/2022

To,
All Access Service Providers

Subject: Allotment of short code '155336' to Housing Department, Government of Andhra Pradesh.

Short Code '155336' is allocated to Housing Department, Government of Andhra Pradesh to establish a call centre to receive the calls from the beneficiaries of Navaratnalu Pedalandariki Illu Programme for addressing their grievances/ problems regarding implementation of Housing Scheme with following features as:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers).
- (ii) Accessibility: Restricted i.e. within LSA.
- (iii) Metered Service: Called Party Pays.

2. All are requested to take necessary action.

**Signed by Sanchit Kumar
Garg
Date: 29-03-2022 11:16:26
(Sanchit Kumar Garg)
ADG (AS-III)**

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI.
2. CMD MTNL/ CMD BSNL.
3. Sri Ajay Jain, Special Chief Secretary to Government, Government of Andhra Pradesh, Housing Department, Andhra Pradesh Secretariat, Velagapudi w.r.t. letter No. 3149/APSHCL/Call Center/NPI/2021 dt. 23.03.2022 with a request to appoint a nodal officer to implement the helpline. The Nodal officer may contact Sr. DDG (LSA), LSA Unit, concerned States/UTs.
4. Director (P&N), DoT (HQ), (respective LSA field unit may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. A copy for upload on DoT Website.