

**Government of India  
Ministry of Communications  
Department of Telecommunications  
Access Services Wing  
20, Ashoka Road, New Delhi-110001**

No.16-03/2020/AS-III/Short Codes/9/ 226

Dated: 30/12/2021

To,

All Access Service Providers.

**Subject: Allocation of Short Code '155600' for Seva Sindhu (e-Governance) to Department of Personnel and Administrative Reforms (e-Governance), Government of Karnataka.**

Short code '155600' is allocated as Seva Sindhu (e-Governance) for SMS services to Department of Personnel and Administrative Reforms (e-Governance), Government of Karnataka with following features as:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers) – Only SMS Services.
  - (ii) Accessibility: Un-restricted i.e. available on STD also.
  - (iii) Metered Service: Metered as a normal SMS Service.
2. All are requested to take necessary action.

  
(R.K. Soni)  
Director(AS-III)

**Copy forwarded for information and necessary action, if any, to:**

1. Secretary, TRAI.
2. CMD MTNL/ CMD BSNL.
3. Shri Rajeev Chawla, Additional Chief Secretary to Government, Department of Personnel and Administrative Reforms (e-Governance) and Director, Sakala Mission, Karnataka Government Secretariat, Room No. 106, 1<sup>st</sup> Floor, 2<sup>nd</sup> Gate, MS.S Building, Bengaluru-560001 w.r.t. DO No. DPAR(e-Gov) 418 ACS 2021 dated 30.12.2021 with a request to appoint a nodal officer to implement the helpline. The Nodal officer may contact Sr. DDG (LSA), LSA Unit, concerned States/UTs.
4. Director (P&N), DGT (HQ), (respective LSA field unit may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. A copy for upload on DoT Website.