

**Government of India  
Ministry of Communications  
Department of Telecommunications  
Access Services Wing  
20, Ashoka Road, New Delhi-110001**

No. 16-10/2018-AS-III/Short codes/219/ 1708

Dated : 11/02/2021

To,

**All Access Service Providers,**

**Subject: - Allocation of short code '1920' to Vrindavan Kumbh Mela-regarding.**

Short code '1920' is allocated to Commissioner, Agra Division, Government of Uttar Pradesh for helping the common people during the Vrindavan Kumbh Mela to be organized between 14.02.2021 to 28.02.2021. The short code shall have following features as under:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers.
- (ii) Accessibility: Un-restricted i.e. available on STD also.
- (iii) Metered service: (It may be taken as Called Party Pays or Calling Party Pays depending on intimation, to this effect, issued by the agency to which this short code is allocated in furtherance to this DoT instruction)

2. All are requested to take necessary action.

*S.K. Garg*  
11.02.2021  
(Sanchit Kumar Garg)  
ADG (AS-III)

**Copy forwarded for information and necessary action to, if any, to:**

1. Secretary, TRAI.
2. CMD MTNL /CMD BSNL
3. O/o Commissioner, Agra Division, Government of Uttar Pradesh to appoint a nodal officer to implement the helpline. (The Nodal officer may contact DDG (TERM), TERM Cell, UP (West)).
4. Director (P&N), DoT (HQ) (respective TERM Cells may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. A copy for upload on DoT Website.