

**Government of India
Ministry of Communications
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001**

No. 16-3/2013-AS.III/Part /93 *S71*

Dated : 14/02/2017

To,
All Access Service Providers.

Subject :- Subject: Allocation of Short Code regarding.

The undersigned is directed to convey the allocation of Short Code '155655' as CISF Metro Helpline to CISF, Delhi Metro to be used with following features as under:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers.
- (ii) Accessibility: Un-restricted i.e. available on STD also.
- (iii) Metered service: (It may be taken as Called Party Pays or Calling Party Pays depending on intimation, to this effect, issued by the agency to which this short code is allocated in furtherance to this DoT instruction).

(Earlier allocated Short Code **155225** as CISF Helpline is withdrawn from immediate effect).

2. All are requested to take necessary action.
3. This is issued with the approval of Sr. DDG (AS).

Skgarg
14/02/2017
(Sanchit Kumar Garg)
Assistant Divisional Engineer Telecom (AS-III)
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Copy forwarded for information and necessary action to, if any, to:

1. Secretary, TRAI.
2. CMD MTNL /CMD BSNL.
3. O/o Dy. Inspector General, CISF Unit DMRC, Near IT PARK, Shastari Park, P.O-Seelampur, New Delhi-110053 with reference to your letter no. 42099/केओसुब/डीएमआरसी/प्रचा/17/3089 dated 04/02/2017.
4. Sr. DDG (TERM-HQ), DoT.
5. Director (TERM-I), DoT (HQ) (All TERM Cells may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).

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