

**Government of India  
Ministry of Communications  
Department of Telecommunications  
Access Services Wing  
20, Ashoka Road, New Delhi-110001**

No. 16-10/2018-AS-III/Short Codes/336/25

Dated: 24/01/2022

To,  
All Access Service Providers,

**Subject: Switching over to new shorter code 1930 to Ministry of Home Affairs, Government of India for National Cyber Crime Reporting Portal (NCRP) -reg.**

In partial modification to DoT letter No. 16-03/2013-AS-III/349/945 dated 09.04.2018 (copy enclosed), it is decided that short Code '1930' is allocated to Ministry of Home Affairs, Government of India for National Cyber Crime Reporting Portal for Cyber Crime Prevention for Women and Children and earlier allocated short code '155260' will be withdrawn within six months from the implementations of these instructions

2. However, in the transition period both short codes i.e. '1930' and '155260' will be working for National Cyber Crime Reporting Portal for Cyber Crime Prevention for Women and Children and will be terminating at Toll Free Number 1800-1800-191.

3. All other features shall remain same.

4. This is issued with the approval of competent authority.

**Signed by Sanchit Kumar  
Garg**

**Date: 24-01-2022 16:22:46**

**(Sanchit Kumar Garg)  
ADG (AS-III)**

**Copy forwarded for information and necessary action, if any, to:**

1. Secretary, TRAI.
2. CMD MTNL/ CMD BSNL.
3. Shri B.L. Meena Under Secretary, Ministry of Home Affairs, w.r.t your letter dated 06.01.2022, with a request to appoint a nodal officer to implement the helpline. The Nodal Officer may contact Sr. DDG (LSA), LSA Unit, concerned States/UTs.
4. Director (P&N), DoT (HQ), (respective LSA field unit may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. A copy for upload on DoT Website.

Government of India  
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Department of Telecommunications  
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20, Ashoka Road, New Delhi-110001

No. 16-3/2013-AS-III/349/945/

Dated : 09/04/2018

To,  
All Access Service Providers.

**Subject: Allocation of short code to Ministry of Home Affairs, Govt. of India regarding.**

The undersigned is directed to convey the allocation of Short Code '155260' to Ministry of Home Affairs, Govt. of India for Cyber Crime Prevention for Women and Children with features as under:

- (i) Category-I: Service i.e. mandatory service to be provided by all the Access providers.
  - (ii) Accessibility: Un-restricted i.e. available on STD also.
  - (iii) Metered service: (It may be taken as Called Party Pays or Calling Party Pays depending on intimation, to this effect, issued by the agency to which this short code is allocated in furtherance to this DoT instruction).
2. All are requested to take necessary action.
  3. This is issued with the approval of DDG (AS-I).

*Sanchit Kumar Garg*  
Sanchit Kumar Garg  
ADG (AS-III)  
Tel. No.-011-23372725

Copy forwarded for information and necessary action to, if any, to:

1. Secretary, TRAI.
2. CMD MTNL /CMD BSNL.
3. Under Secretary, CIS-II Desk, MHA, Govt. of India, 192-A, North Block, New Delhi with reference to your O.M no. 22006/03/2018-CIS-II dated 15-03-18, to appoint a nodal officer to implement the helpline. The Nodal officer may contact Sr. DDG (LSA), LSA Unit, Delhi.
4. Director (P&N), DoT (HQ) (respective LSA Unit may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. A copy for upload on DoT Website.