

**Government of India  
Ministry of Communications  
Department of Telecommunications  
Access Services Wing  
20, Ashoka Road, New Delhi-110001**

**No. 16-10/2018-AS-III/Short Codes/337/21**

**Dated: 27/01/2022**

**To,**

**All Access Service Providers,**

**Subject: Switching over to new shorter code 1930 to Ministry of Home Affairs,  
Government of India for National Cyber Crime Reporting Portal (NCRP) –reg.**

This is in reference to the DoT letter 16-10/2018-AS-III/Short Codes/336/20 dated 24.01.2022 (copy enclosed) vide which short code '1930' is allocated to Ministry of Home Affairs, Government of India for National Cyber Crime Reporting Portal for Cyber Crime Prevention for Women and Children and earlier allocated short code '155260' have to be withdrawn within six months from the implementation of new short code.

2. Now, MHA has desired cyber crime helpline number '1930' to be included in the contacts pre-loaded in the SIM cards by default. In view of this, the undersigned is directed to state that TSPs shall intimate respective SIM manufacturers for inclusion of the cyber crime helpline number in the contacts pre-loaded in the SIM cards by default.

**Signed by Sanchit Kumar  
Garg**

**Date: 27-01-2022 17:02:12  
(Sanchit Kumar Garg)**

**Assistant Director General (AS-III)**

**E-Mail: sanchitk.garg@gov.in**

**Government of India  
Ministry of Communications  
Department of Telecommunications  
Access Services Wing  
20, Ashoka Road, New Delhi-110001**

No. 16-10/2018-AS-III/Short Codes/336/26

Dated: 24/01/2022

To,

**All Access Service Providers,**

**Subject: Switching over to new shorter code 1930 to Ministry of Home Affairs, Government of India for National Cyber Crime Reporting Portal (NCRP) -reg.**

In partial modification to DoT letter No. 16-03/2013-AS-III/349/945 dated 09.04.2018 (copy enclosed), it is decided that short Code '1930' is allocated to Ministry of Home Affairs, Government of India for National Cyber Crime Reporting Portal for Cyber Crime Prevention for Women and Children and earlier allocated short code '155260' will be withdrawn within six months from the implementations of these instructions

2. However, in the transition period both short codes i.e. '1930' and '155260' will be working for National Cyber Crime Reporting Portal for Cyber Crime Prevention for Women and Children and will be terminating at Toll Free Number 1800-1800-191.

3. All other features shall remain same.

4. This is issued with the approval of competent authority.

**Signed by Sanchit Kumar  
Garg  
Date: 24-01-2022 16:22:46**

(Sanchit Kumar Garg)  
ADG (AS-III)

**Copy forwarded for information and necessary action, if any, to:**

1. Secretary, TRAI.
2. CMD MTNL/ CMD BSNL.
3. Shri B.L. Meena Under Secretary, Ministry of Home Affairs, w.r.t your letter dated 06.01.2022, with a request to appoint a nodal officer to implement the helpline. The Nodal Officer may contact Sr. DDG (LSA), LSA Unit, concerned States/UTs.
4. Director (P&N), DoT (HQ), (respective LSA field unit may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. A copy for upload on DoT Website.